



VIKING TRACK & TRACE

For efficient service
maintenance



HOW IT WORKS

The Track & Trace app and scanning system lets you track the location and condition of your fire equipment at department and individual level.

- Real-time online customer portal
- Intuitive smartphone app
- VIKING customer support

Better routines for better protection

Firefighting is a tough job – and so is the task of protecting firefighters from carcinogens and other harmful particles. VIKING is focused on minimizing the health risk that is part of the firefighting profession. As a result, we have developed the VIKING Track & Trace system.

By improving the efficiency of the washing and repair process of firesuits, we are reducing the exposure to carcinogens and

increasing positive health conditions for firefighters daily.

Several fire departments in Scandinavia have already started using VIKING's Track and Trace scanning system and app. As more fire departments adopt the system and improves equipment maintenance, it ensures that not only firefighters are better protected but also the communities they serve.

Simplify equipment management with VIKING



Display name	Account	Serial number	Model category	Size	Assigned to	Updated
2127FAK-GWEE	Falk Harebuden	700277002	Fullgryne pants			2023-01-19 11:40:39
2127FAK-GWEE	Falk Harebuden	700277001	Fullgryne coat			2023-01-19 11:40:37
2127FAK-GWEE	VIKING FIRE	700256508	Fullgryne coat	54-56 (S)	Valk Greve	2023-02-03 09:54:45
2127FAK-GWEE	VIKING FIRE	700251770	Fullgryne pants	54-56 (S)		2022-11-17 12:25:43
2127FAK-GWEE	VIKING FIRE	1281804	Fullgryne coat	58-60 (XL)		2022-10-01 09:19:00
2127FAK-GWEE	VIKING FIRE	1281875	Fullgryne pants	54-56 (S)		2022-11-17 12:22:10
2127FAK-GWEE	VIKING FIRE	1281876	Fullgryne pants	54-56 (S)		2022-11-17 12:22:10
2127FAK-GWEE	VIKING FIRE	700258620	Fullgryne pants	58-60 (XL)		2022-11-17 12:24:16
2127FAK-GWEE	VIKING FIRE	700258616	Fullgryne coat	58-60 (XL)		2022-11-17 12:23:40
2127FAK-GWEE	VIKING FIRE	1281802	Fullgryne coat	58-60 (XL)		2022-11-17 12:22:00
2127FAK-GWEE	VIKING FIRE	700268009	Fullgryne coat	54-56 (S)	Valk Greve	2023-02-03 09:54:45
2127FAK-GWEE	VIKING FIRE	1281796	Fullgryne coat	54-56 (S)		2022-11-16 12:25:19
2127FAK-GWEE	VIKING FIRE	700258627	Fullgryne pants	58-60 (XL)	Valk Greve	2023-02-03 09:52:27
2127FAK-GWEE	VIKING FIRE	700259540	Fullgryne coat	54-56 (S)		2023-01-18 10:21:03
2127FAK-GWEE	VIKING FIRE	700258619	Fullgryne coat	58-60 (XL)		2023-02-03 09:54:44

Saves time and resources

In cooperation with your local VIKING sales contact, you can develop a complete overview of your VIKING and non-VIKING products that are in your portfolio. It will help reduce the need for multiple databases to keep track of your safety equipment.

Keep track of your equipment

If your fire station has a larger portfolio of non-VIKING items, it is possible to purchase additional RFID- and NFC chips. This makes it possible to add your equipment to the VIKING Track & Trace system.



Restricted access

When incorporating VIKING Track & Trace into your daily safety procedures, you will receive a login that is unique to your fire station. It is then possible for you to create logins for each members of staff.

Easy installation

VIKING will handle the set-up of the scanning pad in your fire station and will demonstrate the system to you and/or your staff. Contact VIKING to learn of the delivery options available to you.



Real-time access to your data

Via our online VIKING Track & Trace customer portal, you have access to all relevant information of your fire stations equipment as well as staff. This provides you with a real-time overview of the conditions of all registered suits and other types of equipment.

Not only can you view the history of the suit per individual, but you can also see the overall status of suits for the entire department. With the VIKING Track & Trace customer portal, you can easily improve the efficiency of your service and maintenance.

Full transparency

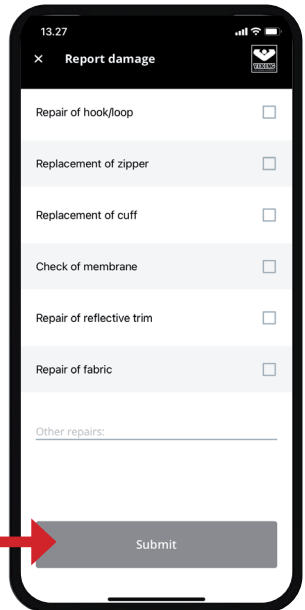
- Full overview of the station portfolio and the condition of your suits
- More efficient service and maintenance
- Tracking of equipment exposed to potentially dangerous particles
- Easier budgeting

Track. Trace. Protect.

VIKING is constantly working on more effective and flexible solutions when it comes to your maintenance needs.

The VIKING "Care and Maint" app is available for your smartphone via your online app store, and makes it possible for you to access information on your fire equipment.

By simply scanning the NFC chip located in the fire suit, you can see and register relevant service information attached to that particular suit. For example the number of washings, impregnations, and types of repairs.





VIKING SUPPORT

You are always welcome to contact VIKING, if you need technical support for the app, online portal, or scanning pad.

We strive to respond to inquiries within 24 hours. You can also use this option, should you have any concerns about the servicing process or questions related to the VIKING products within your portfolio. When contacting VIKING support, it is also possible for you to receive on-location assistance depending on the location of your local fire station.

FAQ

1 *What type of information can be stored and/or accessed via VIKING Track & Trace?*

Information such as serial number, RFID chip, NFC chip, layer structures in firefighting equipment, sizes, number of washing cycles and repair types.

2 *How do I access the VIKING Track & Trace system?*

After the installation of the scanning pad in your local fire station, you will receive a login that will grant you access to your new online fire equipment portfolio.

3 *How does the VIKING Track & Trace system promote sustainability?*

The VIKING Track & Trace system assists in proper care and maintenance, which will extend the durability of the suit. This minimizes the need to replace your equipment and thereby also the resources required to produce new. Read more about VIKING's sustainability goals at www.VIKING-life.com.

4 *Is it possible to insert a chip in older VIKING or non-VIKING equipment?*

Yes. You can gain a complete inventory overview by inserting and scanning an NFC or RFID chip in older or non-VIKING equipment. VIKING support can assist you in the process.

5 *How can I get VIKING Track & Trace for my fire station?*

All you need is a computer or a smartphone with internet access, and a scanning pad when you want to use the VIKING Track & Trace system.

6 *Is the chip a standardized EAN code, or is it locked to a customer account?*

The chip is a standard RFID and NFC chip. They are not locked. However, it is not possible to gain access to any details from the VIKING database. The chip can only display the identification number.

Practical 2-in-1 carry bag for storage and washing

The VIKING PartX™ washing bag for both storage and washing is designed to keep exposure to potentially harmful particles to a minimum when you are handling a spoiled suit after an emergency.

You can then register and follow the washing process with your VIKING Track & Trace system.



Perfect for storage



Enough room for everything



Specially designed zipper

VIKING LIFE-SAVING EQUIPMENT

Saedding Ringvej 13, 6710 Esbjerg V, Denmark
Tel.: +45 76 11 81 00, E-Mail: VIKING@VIKING-life.com

VIKING-FIRE.COM